

Quartz Worktops Care & Maintenance

Care & Maintenance Kit

Important: Please read the information carefully and ensure you keep these instructions for future reference.

Looking after Quartz

Quartz worksurfaces not only look very attractive and exude quality; they are naturally hardwearing and will withstand the rigours of everyday use.

Quartz is the naturally beautiful, durable and hygienic quartz surface material; it is characterized by superior strength and durability. Building on its natural quartz core, it has exceptional strength and toughness, making it resistant to impact and difficult to scratch, chip, crack or dull. This durability means that with routine care, it will retain its ultra-smooth, lustrous looks for many years. Like all fine materials, Quartz responds best when handled with care and attention. Exceptionally hard and cool to the touch Quartz is also non-porous and stain resistant making it thoroughly hygienic and easy to maintain.

Your Installation & Maintenance Kit contains all of the items required to help keep your new worksurface in pristine condition.

Stone Guard is an anti-bactericidal surface cleaner specially formulated to tackle grease and grime leaving surfaces sparkling clean with a residual antibacterial effect. **Matt Stone Paste** is formulated for deep cleansing and restoration of matt quartz surfaces.

Important: Please read and follow instructions carefully before using either of the above products. Always wear rubber gloves when using chemicals to prevent any cracking, drying or other reaction to your skin.

Every day cleaning (polished & matt surfaces) Remember, it is always easier to wipe up a spill than to have to deal with a dried-on stain.

- Polished quartz must not be rubbed with abrasive materials.
- Wipe the worksurface, with a damp cloth and the Stone Guard cleaner, (supplied in the Maintenance Kit), to remove any oils and fat. Buff dry with a soft white cloth (also in Kit).
- If any stains need further attention, allow the Stone Guard 30 seconds contact time, before wiping and rinsing.

Persistent stains (polished surfaces)

- First try the Stone Guard and allow a longer contact time.
- Where necessary (for raised, persistent marks) wash as above using a white, non-abrasive pad.

Persistent stains (matt surfaces only)

- First try the Stone Guard and allow a longer contact time.
- For any other serious mark that seems as if it cannot be removed with regular cleaning use a wet white abrasive pad with a little Matt Stone Paste. Apply, with plenty of water, in a large circular motion and the whole top cleaned at the same time. Rinse well with hot soapy water and dry with a clean tea towel or cloth as above.
- If this still fails, please contact us for further advice and assistance.

Other Spillages

- Accidental spills of these or other strong chemicals, (e.g. paint stripper, brush cleaners, metal cleaners, oven cleaners, cleaners containing methylene chloride, acid drain cleaners, acetone based nail varnish removers etc.), should be washed away immediately using plenty of soapy water to avoid damaging the worksurface.
- For nail varnish spills, non-acetone based remover can be used and then flushed with water.

Damage Prevention

Although quartz has the ability to withstand limited exposure to normal cooking temperatures from pots, pans and dishes to keep your Apollo® Quicktops® quartz in the best possible condition, the following points should be observed.

Warning: NEVER place hot pans, dishes or utensils directly on the worksurface (or into an empty sink). Hot items may mark or damage the surface.

- £ Always use a heat protection pad or trivet (with rubber feet) for hot cookware, or leave cookware to cool on the hob first.
- £ Try to leave pans, dishes, or utensils to cool before placing them in the sink. If you must put a hot pan into the sink, always place a damp sponge or cloth underneath, or put a few inches of cool water in the sink before the pan.
- £ Avoid pouring boiling liquids directly into sinks without also turning on the cold tap.

Hob Safety

The Installation & Maintenance Kit contains a heat reflective tape, which the installer should apply around the hob cut-out in the worksurface, before fitting the hob. This will prevent any damage to the worksurface. However, extra care should be taken when using the hob. Please follow both the appliance manufacturer's instructions and the advice below:

- £ An overhanging pan can scorch the surrounding worksurface.
- £ Always use the correct size of pan for the burner and ensure that it is placed centrally.
- £ Do not use two burners as one (e.g. for a large griddle).
- £ Take extra care when using a large frying pan or wok.

Scratches

Though quartz, the main constituent, is one of the hardest materials on earth being very hardwearing and durable, care should always be taken to protect the surface wherever possible.

Warning: DO NOT cut or chop directly on the worksurface. Always use a chopping board.