



## WARRANTY CONDITIONS

BerryAlloc Click Vinyl Planks (Luxury Vinyl Tiles) are guaranteed under normal use conditions from the date of purchase by the original customer. The guarantee is not transferrable.

Length of coverage (from date of invoice):

### RESIDENTIAL WARRANTY ( first owner ! ) (6)

	wear resistance 1)	fade resistance 2)	stain resistance 3)	lock system/joint integrity 4)	water resistance 5)
PURE 40 & PURE 40 XXL	Lifetime	Lifetime	Lifetime	Lifetime	waterproof
PURE 55 & PURE 55 XXL	Lifetime	Lifetime	Lifetime	Lifetime	waterproof

### COMMERCIAL WARRANTY ( first owner ! ) (6)

	wear resistance 1)	fade resistance 2)	stain resistance 3)	lock system/joint integrity 4)	water resistance 5)
PURE 40 & PURE 40 XXL	-	-	-	-	-
PURE 55 & PURE 55 XXL	10 years	10 years	10 years	10 years	waterproof

1. Surface wear is defined as worn out spots larger than 1 cm<sup>2</sup> (for protection use furniture felt pads, doormats and protective mats under castor chairs).
2. Will resist fading from exposure to indirect sunlight and artificial light.
3. Will resist stains on the surface (to be removed promptly – procedures described in “Care and maintenance instructions”)
4. Floorboards align perfectly, can be dismantled / re-installed.
5. Will resist water spillage and cleaning under normal use conditions (procedures described in ‘Care and maintenance instructions’).
6. The value of the product is not reduced during the first 15 years. In the next 20 years the value of the product will be reduced with 4% every year. The product will after 35 years have a 20% value level compared with the purchase price.

# **This warranty covers defects in materials and/or workmanship relating to:**

## ***Wear resistance***

The decorative surface of PURE Vinyl Planks will resist wear. Surface wear is defined as worn out spots larger than 1 cm<sup>2</sup>.

## ***Fade resistance***

PURE Vinyl Planks will resist fading from exposure to indirect sunlight or normal artificial light.

## ***Stain resistance***

PURE Vinyl Plankswill resist stains on the decorative surface, in case they are removed promptly. Procedures described in “Care and maintenance instructions”.

For further information see care & maintenance instructions of BerryAlloc.

## ***Joint integrity***

PURE Vinyl Planks floor boards align perfectly and can be dismantled and re-installed.

## ***Water resistance***

The PURE Vinyl Planks floor boards will resist water spillage under normal use conditions described in the installation instructions and/or care & maintenance instructions of BerryAlloc.

## **Provided that:**

- ✓ The floor boards were checked for visible defects prior to the installation.
- ✓ Floor boards with visible defects are NOT to be installed. Complaints for such defects will not be accepted after the installation.
- ✓ The product was installed in areas that correspond with its intended use, and in accordance with the classification referred to in the installation instructions and on the box.
- ✓ The product is installed and used indoors in a climate of 18-25 °C with corresponding relative humidity of 30-65% RH.
- ✓ The product was installed in accordance with the installation instructions of BerryAlloc. (we strongly recommend using BerryAlloc accessories).
- ✓ The product is maintained in accordance with the care & maintenance instructions of BerryAlloc.
- ✓ The product has not been treated in any way after installation (e.g. polished or waxed).

## **The product warranty does not cover damage to the product caused by:**

- ✓ Transport and handling.
- ✓ Improper installation.
- ✓ Accidents, product misuse or product abuse, such as
  - cracks, blows and cuts caused by falling, dropped, cutting or grinding objects
  - scratches and finish damages caused by sand, grit (i.e. lack of precautions according to chapter “cleaning & use” described in the installation instructions of BerryAlloc or
  - other abrasive materials regardless of whether these are caused by a contractor, service company or the end user.
- ✓ Wear and tear (aging), i.e. scratches, friction marks and similar marks in the floor

surface.

- ✓ Traffic higher than the area of use.
- ✓ Improper maintenance or use of unsuitable cleaning agents (proper procedures are found in care & maintenance instructions of BerryAlloc).
- ✓ Strong chemicals (with corrosive substances).
- ✓ Pet urine

When noticing a defect, you should within 2 weeks be in contact with your dealer (or BerryAlloc directly). A filled out claim form accompanied with a copy of the original purchase receipt should be submitted to BerryAlloc when reporting the claim.

If a product problem covered by the warranty is acknowledged by BerryAlloc, the manufacturer will offer a replacement of the defective floorboards in the same design (if not available then another design of equivalent design) or a refund of the purchase price for the products concerned.

The product warranty does not cover any labour cost associated with replacement of damaged material covered by the warranty.

This warranty does not cover any consequential or special incidental charges, damages or losses.

This warranty grants you specific legal rights, which may vary from country to country.