



SBS63X2PEDH

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FA63XBI
SBS8004P
SBS8004PO
SBS8004AO

SBS63XE SBS63XED
SBS63NED
SBS63XEDH
S20STRP6

en	Instruction Manual
it	Manuale di istruzioni
pt	Manual de Instruções
fr	Notice d'Utilisation
sv	Bruksanvisning
es	Manual de instrucciones
de	Bedienungsanleitung
dk	Brugsvejledning
fin	Käyttöohje
no	Bruksanvisning
sk	Používateľská príručka
nl	Gebruikershandleiding
ar	دليل المستخدم
ru	Холодильник



Please read this manual before using the product!

Dear Customer,

We'd like you to make the best use of our product, which has been manufactured in modern facilities with care and meticulous quality controls.

Thus, we advice you to read the entire user manual before you use the product. In case the product changes hands, do not forget to hand the guide to its new owner along with the product.

This guide will help you use the product quickly and safely.

- Please read the user guide carefully before installing and operating the product.
- Always observe the applicable safety instructions.
- Keep the user guide within easy reach for future use.
- Please read any other documents provided with the product.

Keep in mind that this user guide may apply to several product models. The guide clearly indicates any variations of different models.

	Important information and useful tips.
	Risk of life and property.
	Risk of electric shock.
	The product's packaging is made of recyclable materials, in accordance with the National Environment Legislation.

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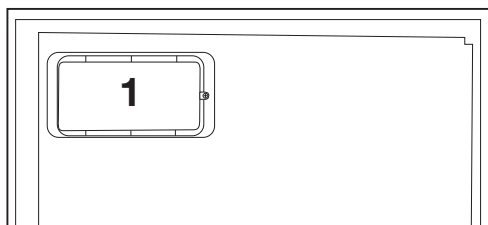
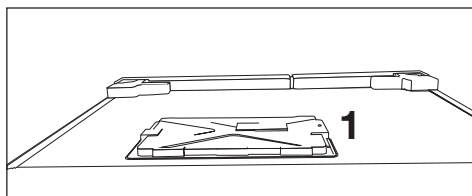
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1 Safety and environment instructions

This section provides the safety instructions necessary to prevent the risk of injury and material damage. Failure to observe these instructions will invalidate all types of product warranty.

1.1. General safety

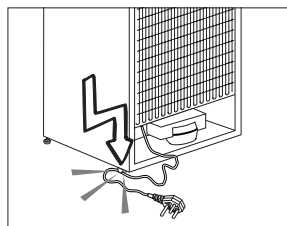
- This product should not be used by persons with physical, sensory and mental disabilities, without sufficient knowledge and experience or by children. The device can only be used by such persons under supervision and instruction of a person responsible for their safety. Children should not be allowed to play with this device.
- In case of malfunction, unplug the device.
- After unplugging, wait at least 5 minutes before plugging in again.
- Unplug the product when not in use.
- Do not touch the plug with wet hands! Do not pull the cable to plug off, always hold the plug.
- Wipe the power plug's tip with a dry cloth before plugging in.
- Do not plug in the refrigerator if the socket is loose.
- Unplug the product during installation, maintenance, cleaning and repair.
- If the product will not be used for a while, unplug the product and remove any food inside.
- Do not use the product when the compartment with circuit cards located on the upper back part of the product (electrical card box cover) (1) is open.



- Do not use steam or steamed cleaning materials for cleaning the refrigerator and melting the ice inside. Steam may contact the electrified areas and cause short circuit or electric shock!
- Do not wash the product by spraying or pouring water on it! Danger of electric shock!
- In case of malfunction, do not use the product, as it may cause electric shock. Contact the authorized service before doing anything.

Safety and environment instructions

- Plug the product into an earthed socket. Earthing must be done by a qualified electrician.
- If the product has LED type lighting, contact the authorized service for replacing or in case of any problem.
- Do not touch frozen food with wet hands! It may adhere to your hands!
- Do not place liquids in bottles and cans into the freezer compartment. They may burst out!
- Place liquids in upright position after tightly closing the lid.
- Do not spray flammable substances near the product, as it may burn or explode.
- Do not keep flammable materials and products with flammable gas (sprays, etc.) in the refrigerator.
- Do not place containers holding liquids on top of the product. Splashing water on an electrified part may cause electric shock and risk of fire.
- Exposing the product to rain, snow, sunlight and wind will cause electrical danger. When relocating the product, do not pull by holding the door handle. The handle may come off.
- Take care to avoid trapping any part of your hands or body in any of the moving parts inside the product.
- Do not step or lean on the door, drawers and similar parts of the refrigerator. This will cause the product to fall down and cause damage to the parts.
- Take care not to trap the power cable.



1.1.1 HC warning

If the product comprises a cooling system using R600a gas, take care to avoid damaging the cooling system and its pipe while using and moving the product. This gas is flammable. If the cooling system is damaged, keep the product away from sources of fire and ventilate the room immediately.



The label on the inner left side indicates the type of gas used in the product.

Safety and environment instructions

1.1.2 For models with water dispenser

- Pressure for cold water inlet shall be maximum 90 psi (6.2 bar). If your water pressure exceeds 80 psi (5.5 bar), use a pressure limiting valve in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.
- If there is risk of water hammer effect in your installation, always use a water hammer prevention equipment in your installation. Consult Professional plumbers if you are not sure that there is no water hammer effect in your installation.
- Do not install on the hot water inlet. Take precautions against of the risk of freezing of the hoses. Water temperature operating interval shall be 33°F (0.6°C) minimum and 100°F (38°C) maximum.
- Use drinking water only.

1.2. Intended use

- This product is designed for home use. It is not intended for commercial use.
- The product should be used to store food and beverages only.
- Do not keep sensitive products requiring controlled

temperatures (vaccines, heat sensitive medication, medical supplies, etc.) in the refrigerator.

- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.
- The product's bench life is 10 years. The spare parts necessary for the product to function will be available for this period.

1.3. Child safety

- Keep packaging materials out of children's reach.
- Do not allow the children to play with the product.
- If the product's door comprises a lock, keep the key out of children's reach.

1.4. Compliance with WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).



This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection

center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

Safety and environment instructions

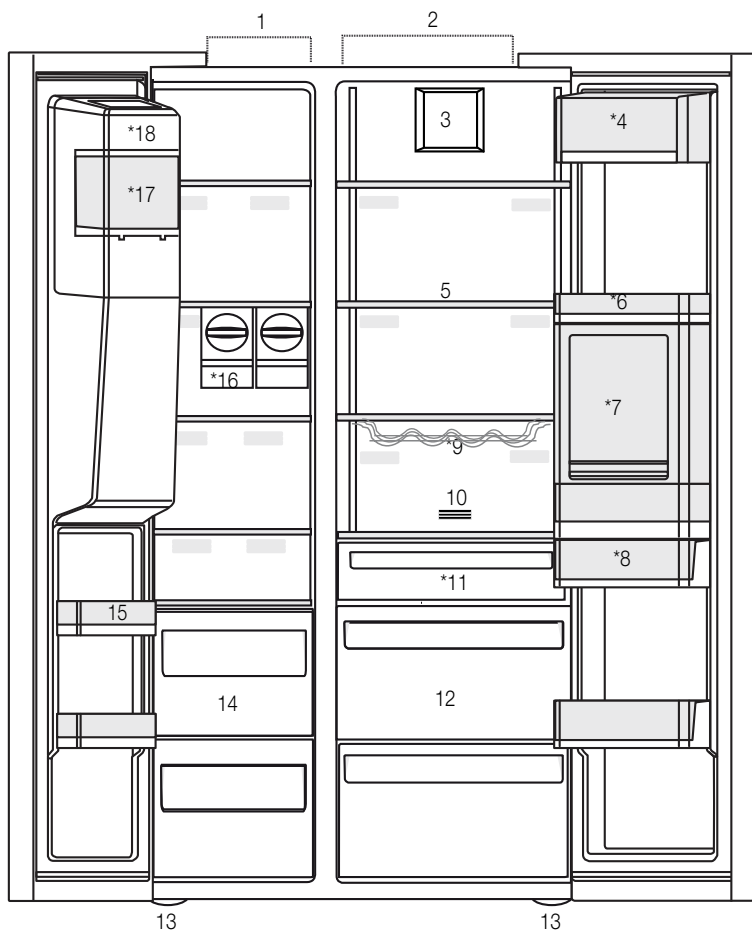
1.5. Compliance with RoHS Directive

- This product complies with EU WEEE Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

1.6. Package information

- Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

2 Refrigerator



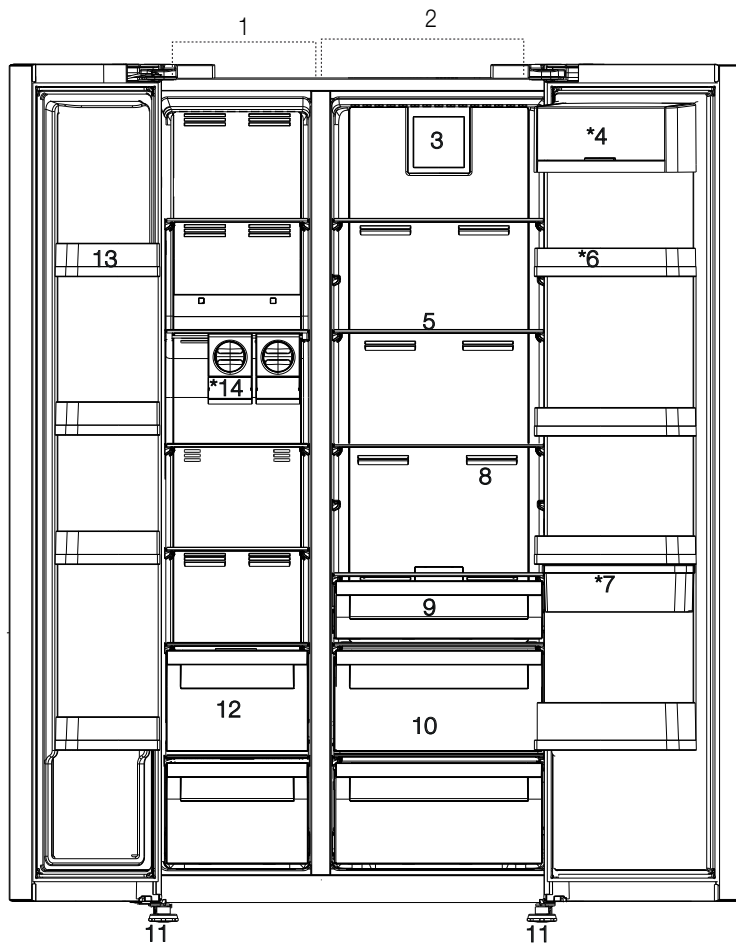
- | | |
|---|---|
| 1- Freezer compartment | 10- Odour filter |
| 2- Cooler compartment | 11- Zero degree compartment |
| 3- Fan | 12- Vegetable bins |
| 4- Butter-cheese compartment | 13- Adjustable stands |
| 5- Glass shelves | 14- Frozen food storing compartments |
| 6- Cooler compartment door shelves | 15- Freezer compartment door shelves |
| 7- Minibar accessory | 16- Icematics |
| 8- Water tank | 17- Ice storage box |
| 9- Bottle shelf | 18- Ice-maker decorative lid |

*Optional



*Optional: Figures in this user guide are schematic and may not be exactly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

2 Refrigerator



*Optional: Figures in this user guide are schematic and may not be exactly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

3 Installation

3.1. Right place for installation

Contact the Authorized Service for the product's installation. To ready the product for installation, see the information in the user guide and make sure the electric and water utilities are as required. If not, call an electrician and plumber to arrange the utilities as necessary.



WARNING: The manufacturer assumes no responsibility for any damage caused by the work carried out by unauthorized persons.



WARNING: The product's power cable must be unplugged during installation. Failure to do so may result in death or serious injuries!



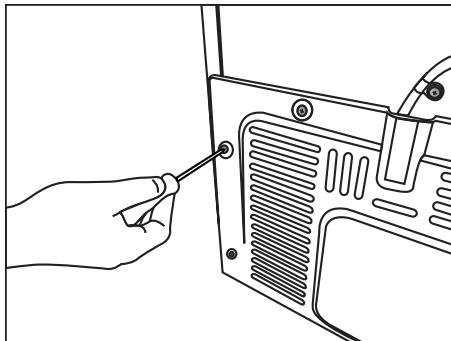
WARNING: If the door span is too narrow for the product to pass, remove the door and turn the product sideways; if this does not work, contact the authorized service.

- Place the product on a flat surface to avoid vibration.
- Place the product at least 30 cm away from the heater, stove and similar sources of heat and at least 5 cm away from electric ovens.
- Do not expose the product to direct sunlight or keep in damp environments.
- The product requires adequate air circulation to function efficiently. If the product will be placed in an alcove, remember to leave at least 5 cm distance between the product and the ceiling and the walls.
- Do not install the product in environments with temperatures below -5°C.

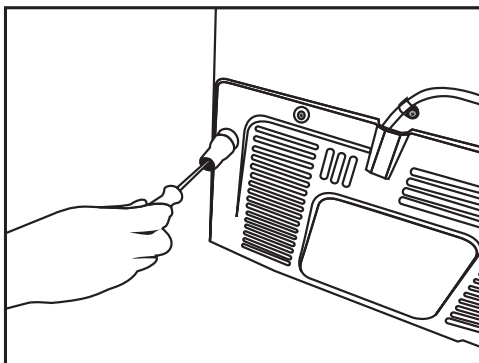
3.2. Attaching the plastic wedges

Use the plastic wedges in the provided with the product to provide sufficient space for air circulation between the product and the wall.

1. To attach the wedges, remove the screws on the product and use the screws provided with the wedges.



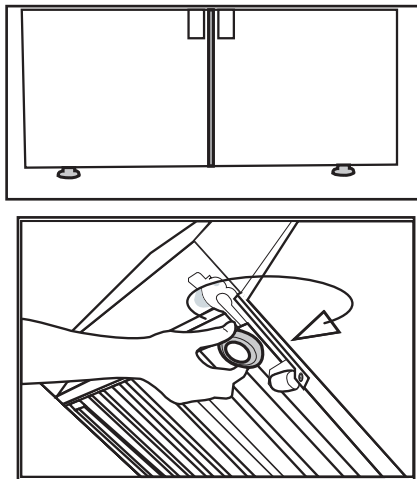
2. Attach 2 plastic wedges on the ventilation cover shown as j in the figure.



Installation

3.3. Adjusting the stands

If the product is not in balanced position, adjust the front adjustable stands by rotating right or left.



3.4. Power connection



WARNING: Do not use extension or multi sockets in power connection.



WARNING: Damaged power cable must be replaced by Authorized Service.



When placing two coolers in adjacent position, leave at least 4 cm distance between the two units.

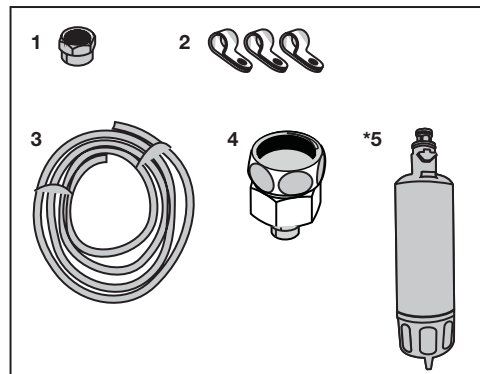
- Our firm will not assume responsibility for any damages due to usage without earthing and power connection in compliance with national regulations.
- The power cable plug must be easily accessible after installation.
- Connect the refrigerator to an earthed socket with 220-240V/50 Hz voltage. The plug must comprise a 10-16A fuse.
- Do not use multi-group plug with or without extension cable between the wall socket and the refrigerator.

3.5. Water connection (Optional)



WARNING: Unplug the product and the water pump (if available) during connection.

The product's water mains, filter and carboy connections must be rendered by authorizer service. The product can be connected to a carboy or directly to the water mains, depending on the model. To establish the connection, the water hose must first be connected to the product. Check to see the following parts are supplied with your product's model:



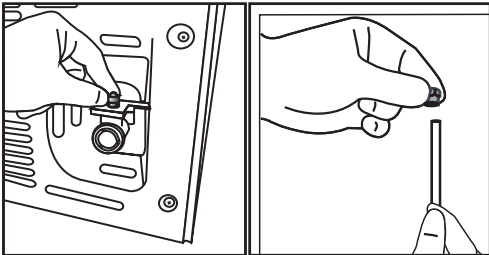
1. Connector (1 piece): Used to attach the water hose to the rear of the product.
2. Hose clip (3 pieces): Used to fix the water hose on the wall.
3. Water hose (1 piece, 5 meter diameter 1/4 inches): Used for the water connection.
4. Faucet adapter (1 piece): Comprises a porous filter, used for connection to the cold water mains.
5. Water filter (1 piece *Optional): Used to connect the mains water to the product. Water filter is not required if carboy connection is available.

Installation

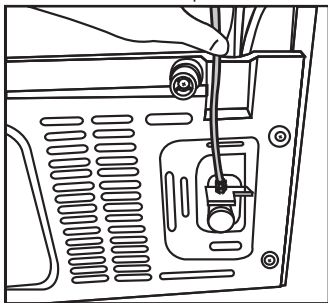
3.6. Connecting water hose to the product

To connect the water hose to the product, follow the instructions below.

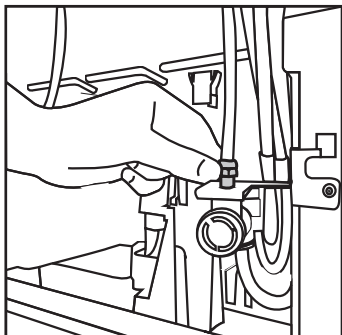
1. Remove the connector on the hose nozzle adaptor in the back of the product and run the hose through the connector.



2. Push the water hose down tightly and connect to the hose nozzle adaptor.



3. Tighten the connector manually to fix on the hose nozzle adaptor. You may also tighten the connector using a pipe wrench or pliers.

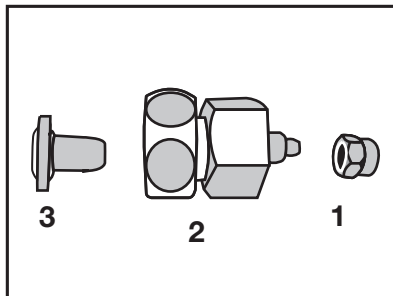


4. Connect the other end of the hose to the water mains (See Section 3.7) or, to use carboy, to the water pump (See Section 3.8).

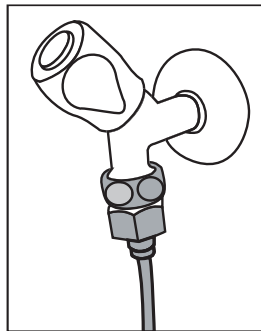
3.7. Connecting to water mains (Optional)

To use the product by connecting to the cold water mains, a standard 1/2" valve connector must be installed to the cold water mains in your home. If the connector is not available or if you are unsure, consult a qualified plumber.

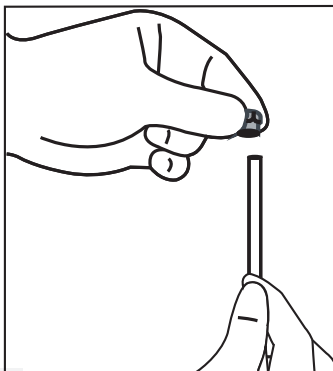
1. Detach the connector (1) from the faucet adaptor (2).



2. Connect the faucet adaptor to the water mains valve.

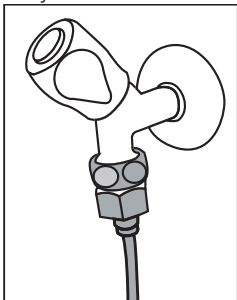


3. Attach the connector around the water hose.

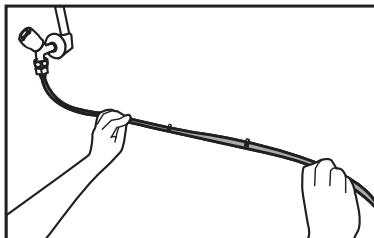


Installation

4. Attach the connector into the faucet adaptor and tighten by hand / tool.



5. To avoid damaging, shifting or accidentally disconnecting the hose, use the clips provided to fix the water hose appropriately.

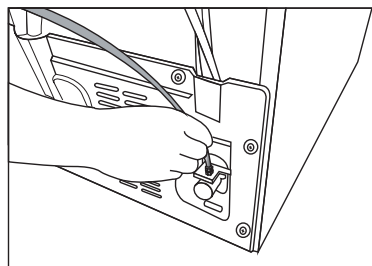


WARNING: After turning the faucet on, make sure there is no water leak on either end of the water hose. In case of leakage, turn the valve off and tighten all connections using a pipe wrench or pliers.

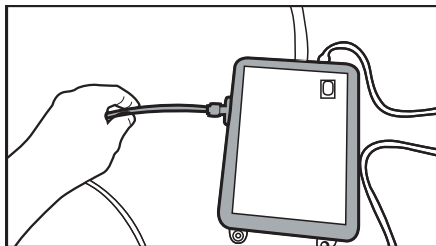
3.8. For products using water carboy (Optional)

To use a carboy for the product's water connection, the water pump recommended by the authorized service must be used.

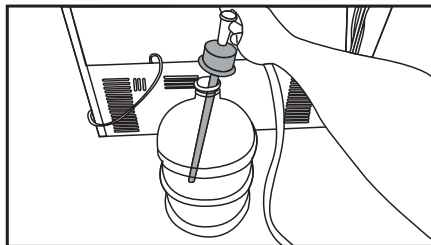
1. Connect one end of the water hose provided with the pump to the product (see 3.6) and follow the instructions below.



2. Connect the other end of the water hose to the water pump by pushing the hose into the pump's hose inlet.



3. Place and fasten the pump hose inside the carboy.



4. Once the connection is established, plug in and start the water pump.



Please wait 2-3 minutes after starting the pump to achieve the desired efficiency.



See also the pump's user guide for water connection.



When using carboy, water filter is not required.

3.9 Water filter (Optional)

The product may have internal or external filter, depending on the model. To attach the water filter, follow the instructions below.

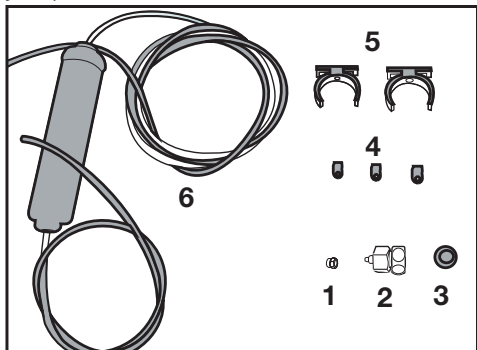
Installation

3.9.1. Fixing external filter on the wall (Optional)

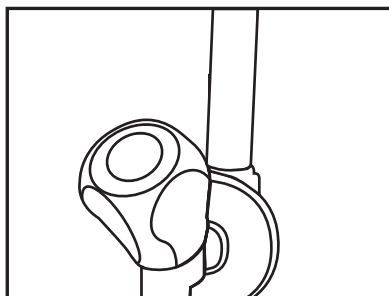


WARNING: Do not fix the filter on the product.

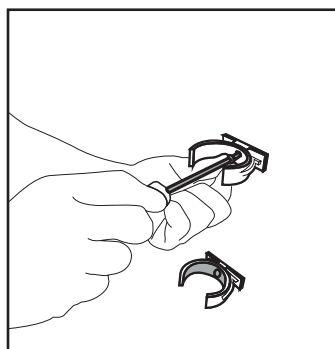
Check to see the following parts are supplied with your product's model:



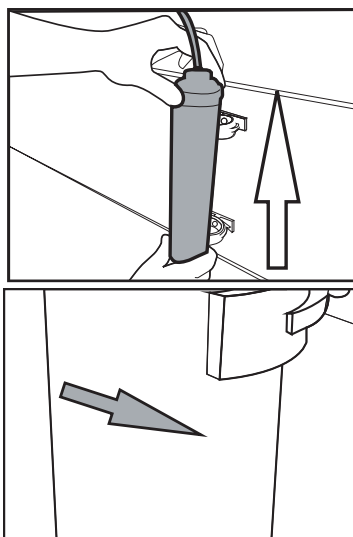
1. Connector (1 piece): Used to attach the water hose to the rear of the product.
 2. Faucet adapter (1 piece): Used for connection to the cold water mains.
 3. Porous filter (1 piece)
 4. Hose clip (3 pieces): Used to fix the water hose on the wall.
 5. Filter connecting apparatus (2 pieces): Used to fix the filter on the wall.
 6. Water filter (1 piece): Used to connect the product to the water mains. Water filter is not necessary when using carboy connection.
1. Connect the faucet adaptor to the water mains valve.
 2. Determine the location to fix the external filter. Fix the filter's connecting apparatus (5) on the wall.
 3. Attach the filter in upright position on the filter connecting apparatus, as indicated on the label. (6)



4. Attach the water hose extending from the top of the filter to the product's water connection adaptor, (see 3.6.)



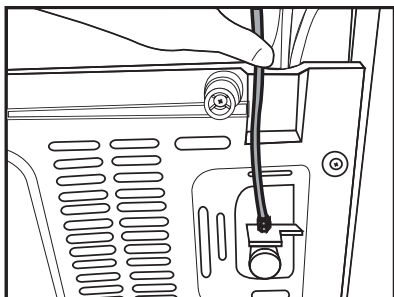
After the connection is established, it should look like the figure below.



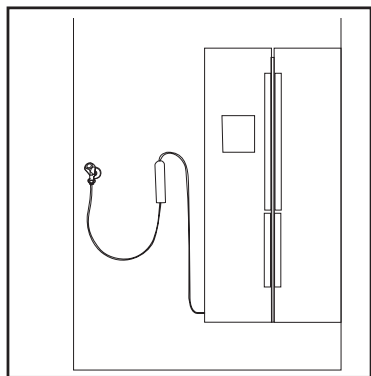
Installation

3.9.2. Internal filter

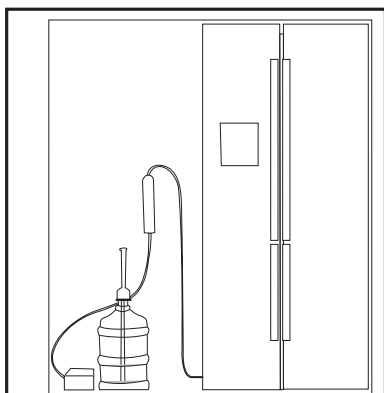
The internal filter provided with the product is not installed upon delivery; please follow the instructions below to install the filter.



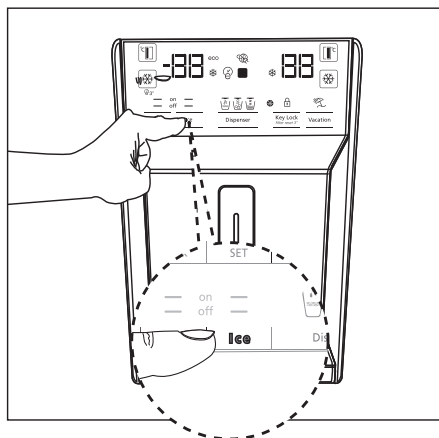
Water line:



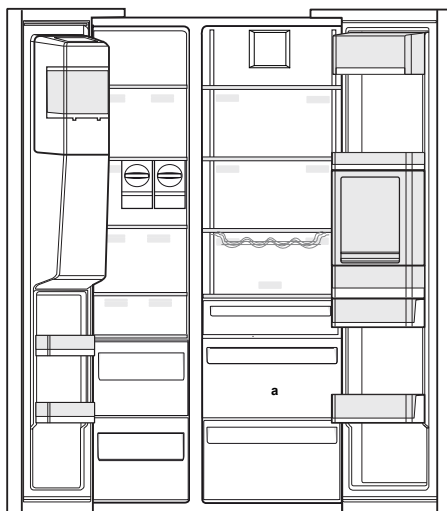
Carboy line:



1. “Ice Off” indicator must be active while installing the filter. Switch the **ON-OFF** indicator using the “Ice” button on the screen.



2. Remove the vegetable bin (a) to access the water filter.



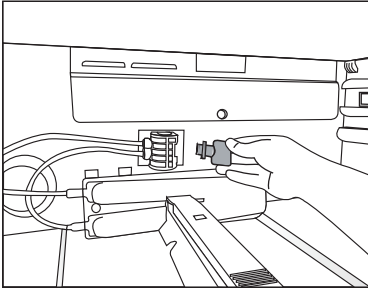
Do not use the first 10 glasses of water after connecting the filter.

Installation

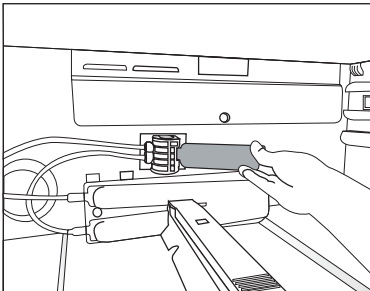
3. Remove the water filter by-pass cover by pulling.



A few drops of water may flow out after removing the cover; this is normal.



4. Place the water filter cover into the mechanism and push to lock in place.



5. Push the **“Ice”** button on the screen again to cancel the **“Ice Off”** mode.



The water filter will clear certain foreign particles in the water. It will not clear the microorganisms in the water.



See section 5.2 for activating the filter replacing period.

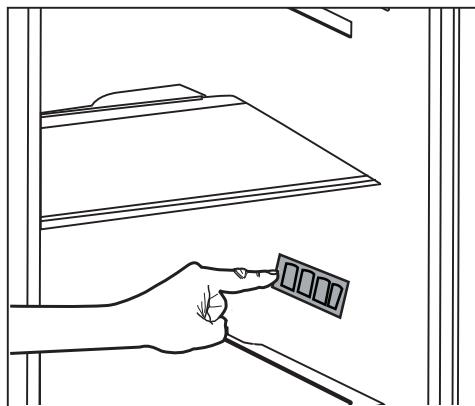
4 Preparation

4.1. What to do for energy saving



Connecting the product to electronic energy-saving systems is harmful, as it may damage the product.

- Do not keep the refrigerator doors open for long periods.
- Do not place hot food or beverages into the refrigerator.
- Do not overfill the refrigerator; blocking the internal air flow will reduce cooling capacity.
- The energy consumption value specified for the refrigerator was measured with the freezer compartment's upper shelf removed, other shelves and the lowest drawers in place and under maximum load. The top glass shelf can be used, depending on the shape and size of food to be frozen.
- Depending on the product's features; defrosting frozen foods in the cooler compartment will ensure energy saving and preserve food quality.
- The baskets/drawers that are provided with the chill compartment must always be in use for low energy consumption and for better storage conditions.
- Food contact with the temperature sensor in the freezer compartment may increase energy consumption of the appliance. Thus any contact with the sensor(s) must be avoided.
- Make sure the foods are not in contact with the cooler compartment temperature sensor described below.



4.2. First Use

Before using your refrigerator, make sure the necessary preparations are made in line with the instructions in "Safety and environment instructions" and "Installation" sections.

- Keep the product running with no food inside for 6 and do not open the door, unless absolutely necessary.



A sound will be heard when the compressor is engaged. It is normal to hear sound even when the compressor is inactive, due to the compressed liquids and gasses in the cooling system.



It is normal for the front edges of the refrigerator to be warm. These areas are designed to warm up in order to prevent condensation.



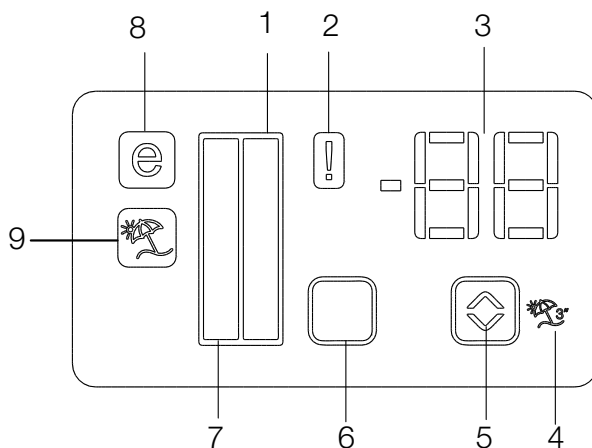
In some models, the instrument panel automatically turns off 5 minutes after the door has closed. It will be reactivated when the door has opened or pressed on any key.

5 Using the product

5.1. Indicator panel

Indicator panels may vary depending on the model of your product.

Audial and visual functions of the indicator panel will assist in using the refrigerator.



- 1. Cooler compartment indicator
- 2. Error status indicator
- 3. Temperature indicator
- 4. Vacation function button
- 5. Temperature adjustment button
- 6. Compartment selection button
- 7. Cooler compartment indicator
- 8. Economy mode indicator
- 9. Vacation function indicator

***optional**



***Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

Using the product

1. Cooler compartment indicator

The cooler compartment light will turn on when adjusting the cooler compartment temperature.

2. Error status indicator

This sensor will activate if the refrigerator is not cooling adequately or in case of sensor fault. When this indicator is active, the freezer compartment temperature indicator will display "E" and the cooler compartment temperature indicator will display "1, 2, 3..." etc. numbers. The numbers on the indicator serve to inform the service personnel about the fault.

3. Temperature indicator

Indicates the temperature of the freezer and cooler compartments.

4. Vacation function button

To activate this function, press and hold the Vacation button for 3 seconds. When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.

Push the Vacation button () again to cancel this function.

5. Temperature adjustment button

Respective compartment's temperature varies in -24°C..... -18°C and 8°C...1°C ranges.

6. Compartment selection button

Use the refrigerator compartment selection button to toggle between the cooler and freezer compartments.

7. Cooler compartment indicator

The freezer compartment light will turn on when adjusting the cooler compartment temperature.

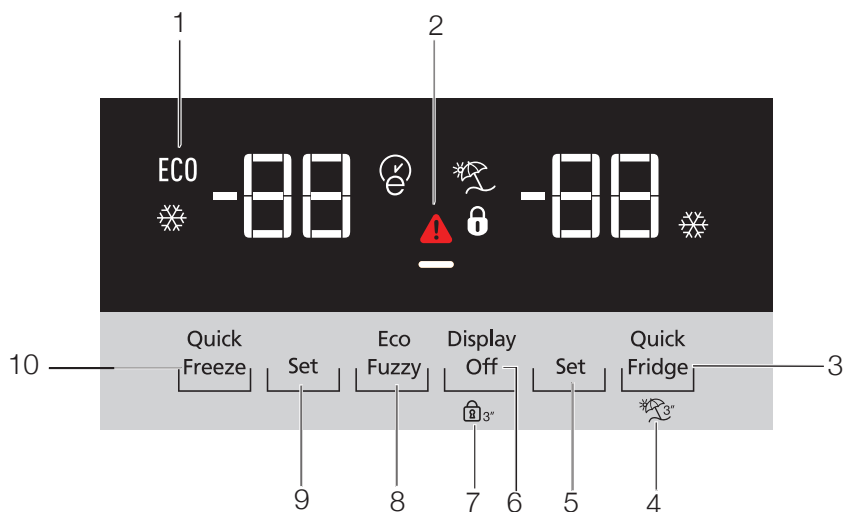
8. Economy mode indicator

Indicates the refrigerator is running on energy-saving mode. This indicator will be active when the temperature in the freezer compartment is set to -18°C.

9. Vacation function indicator

Indicates the vacation function is active.

Using the product



- 1- Economic use
- 2- High temperature / fault alert
- 3- Rapid cooling
- 4- Vacation function
- 5- Cooler compartment temperature setting
- 6- Energy saving (display off)
- 7- Keypad lock
- 8- Eco-fuzzy
- 9- Freezer compartment temperature setting
- 10- Rapid freezing



***Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

Using the product

1. Economic use

This sign will light up when the freezer compartment is set to -18°C , the most economical setting. (ECO) Economic use indicator will turn off when rapid cooling or rapid freezing function is selected.

2. High temperature / fault alert

This indicator () will light up in case of temperature faults or fault alerts. If you see this indicator is lit up, please see the "recommended solutions for problems" section in this guide.

3. Rapid cooling

When the rapid cooling function is turned on, the rapid cool indicator will light up () and the cooler compartment temperature indicator will display the value 1. Push the Rapid cool button again to cancel this function. The Rapid cool indicator will turn off and return to normal setting. The rapid cooling function will be automatically cancelled after 1 hour, unless cancelled by the user. Too cool a large amount of fresh food, press the rapid cool button before placing the food in the cooler compartment.

4. Vacation function

To activate the Vacation function, , press the quick fridge button (number 3) for 3 seconds; this will activate the vacation mode indicator (). When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment. Push the vacation function button again to cancel this function.

5. Cooler compartment temperature setting

After pressing the button number (5), the cooler compartment temperature can be set to 8, 7, 6, 5, 4, 3, 2 and 1 respectively. ()

6. Energy saving (display off)

Pressing this button () will light up the energy-saving sign () and the Energy-saving function will activate. Activating the energy-saving function will turn off all other signs on the display. When the energy-saving function is active, pressing any button or opening the door will deactivate the energy-saving function and the display signals will return to normal. Pressing this button () again will turn off the energy-saving sign and deactivate the energy-saving function.

7. Keypad lock

Press the display off button (number 6), simultaneously for 3 seconds. The keypad lock sign will light up and the keypad lock will be activated; the buttons will be inactive when the Keypad lock is activated. Press the Display off button again simultaneously for 3 seconds. The keypad lock sign will turn off and the keypad lock mode will be disengaged. Press the Display off button to prevent changing the refrigerator's temperature settings.

8. Eco-fuzzy

To activate the eco-fuzzy function, press and hold the eco-fuzzy button for 1 second. When this function is active, the freezer will switch to the economic mode after at least 6 hours and the economic use indicator will light up. To deactivate the () eco-fuzzy function, press and hold the eco-fuzzy function button for 3 seconds.

The indicator will light up after 6 hours when the eco-fuzzy function is active.

9. Freezer compartment temperature setting

The temperature in the freezer compartment is adjustable. Pressing the button number (9) will enable the freezer compartment temperature to be set at -18 , -19 , -20 , -21 , -22 , -23 and -24 .

Using the product

10. Rapid freezing

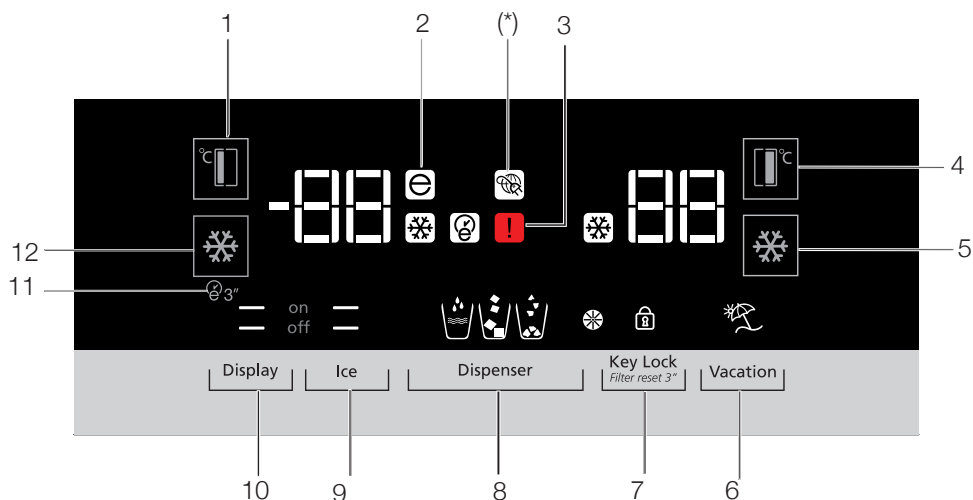
For rapid freezing, press the button number (10); this will activate the rapid freezing indicator (❄️).

When the rapid freezing function is turned on, the rapid freeze indicator will light up and the freezer compartment temperature indicator will display the value -27. Press the Rapid freeze button (❄️)

) again to cancel this function. The Rapid freeze indicator will turn off and return to normal setting.

The rapid freezing function will be automatically cancelled after 24 hours, unless cancelled by the user. To freeze a large amount of fresh food, press the rapid freeze button before placing the food in the freezer compartment.

Using the product



1. Freezer compartment temperature setting
2. Economy mode
3. Error status
4. Cooler compartment temperature setting
5. Rapid cooling
6. Vacation function
7. Keypad lock / filter replacing alert cancellation
8. Water, fragmented ice, ice cubes selection
9. Ice making on/off
10. Display on/off
11. Autoeco
12. Rapid freezing



***Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

Using the product

1. Freezer compartment temperature setting

Pressing the button () number (1) will enable the freezer compartment temperature to be set at -18,-19,-20,-21,-22,-23,-24,-18...

2. Economy mode

Indicates the refrigerator is running on energy-saving mode. This indicator will be active when the freezer compartment temperature is set at -18 or the energy-saving cooling is engaged by eco-extra function. ()

3. Error status

This sensor will activate if the refrigerator is not cooling adequately or in case of sensor fault. ()

When this indicator is activated, the freezer compartment temperature indicator will display "E" and the cooler compartment temperature indicator will display "1, 2, 3..." etc. numbers. The numbers on the indicator serve to inform the service personnel about the fault.

4. Cooler compartment temperature setting

After pressing the button () number (4), the cooler compartment temperature can be set to 8,7,6,5,4,3,2.. respectively.

5. Rapid cooling

For rapid cooling, press the button number (5); this will activate the rapid cooling indicator ()

Press this button again to deactivate this function.

Use this function when placing fresh foods into the cooler compartment or to rapidly cool the food items. When this function is activated, the refrigerator will be engaged for 1 hour.

6. Vacation function

When the Vacation function () is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.

Press the vacation function button again to cancel this function. ()

7. Keypad lock / Keypad lock / filter replacing alert cancellation

Press keypad lock button () to activate the keypad lock. You may also use this function to prevent changing the refrigerator's temperature settings. The refrigerator's filter must be replaced every 6 months. If you follow the instructions in the section 5.2, the refrigerator will automatically calculate the remaining period and the filter replacing alert indicator () will light up when filter expires.

Press and hold the button () for 3 seconds to turn off the filter alert light.

8. Water, fragmented ice, ice cubes selection

Navigate the water () , ice cube () and fragmented ice () selections using the button number 8. The active indicator will remain lit.

9. Ice making on/off

Press the button () number (9) to cancel (—) or activate (on —) ice-making.

10. Display on/off

Press the button (— off) number (10) to cancel (XX) or activate (— on) display on/off.

11. Autoeco

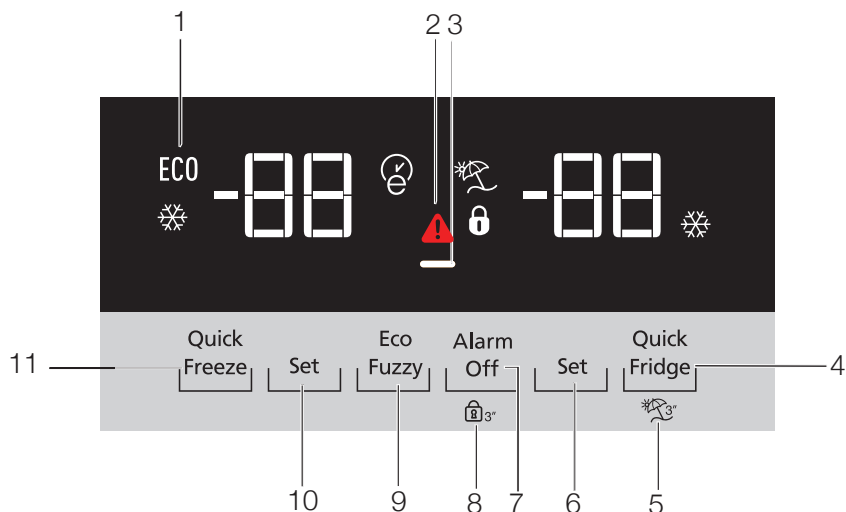
Press the auto eco button () number (11), for 3 seconds to activate this function. If the door remains closed for a long time when this function is activated, the cooler section will switch to economic mode. Press the button again to deactivate this function.

The indicator will light up after 6 hours when the auto eco function is active. ()

12. Rapid freezing

Press the button () number (12) for rapid freezing. Press the button again to deactivate the function.

Using the product



- 1- Economic use
- 2- High temperature / fault alert
- 3- Energy saving function (display off)
- 4- Rapid cooling
- 5- Vacation function
- 6- Cooler compartment temperature setting
- 7- Alarm off warning
- 8- Keypad lock
- 9- Eco-fuzzy
- 10- Freezer compartment temperature setting
- 11- Rapid freezing



***Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

Using the product

1. Economic use

This sign will light up when the freezer compartment is set to -18°C , the most economical setting. (ECO) Economic use indicator will turn off when rapid cooling or rapid freezing function is selected.

2. High temperature / fault alert

This indicator () will light up in case of temperature faults or fault alerts. If you see this indicator is lit up, please see the "recommended solutions for problems" section in this guide.

3. Energy saving function (display off)

If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be canceled and the symbols on display will return to normal. Energy saving function is activated during delivery from factory and cannot be canceled.

4. Rapid cooling

When the rapid cooling function is turned on, the rapid cool indicator will light up () and the cooler compartment temperature indicator will display the value 1. Push the Rapid cool button again to cancel this function. The Rapid cool indicator will turn off and return to normal setting. The rapid cooling function will be automatically cancelled after 1 hour, unless cancelled by the user. Too cool a large amount of fresh food, press the rapid cool button before placing the food in the cooler compartment.

5. Vacation function

To activate the Vacation function, , press the quick fridge button (number 3) for 3 seconds; this will activate the vacation mode indicator (). When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment. Push the vacation function button again to cancel this function.

6. Cooler compartment temperature setting

After pressing the button number (5), the cooler compartment temperature can be set to 8,7,6,5,4,3,2 and 1 respectively. ()

7. Alarm off warning

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.

8. Keypad lock

Press the display off button (number 6), simultaneously for 3 seconds. The keypad lock sign will light up and the keypad lock will be activated; the buttons will be inactive when the Keypad lock is activated. Press the Display off button again simultaneously for 3 seconds. The keypad lock sign will turn off and the keypad lock mode will be disengaged. Press the Display off button to prevent changing the refrigerator's temperature settings.

Using the product

9. Eco-fuzzy

To activate the eco-fuzzy function, press and hold the eco-fuzzy button for 1 second. When this function is active, the freezer will switch to the economic mode after at least 6 hours and the economic use indicator will light up. To deactivate the (E) eco-fuzzy function, press and hold the eco-fuzzy function button for 3 seconds.

The indicator will light up after 6 hours when the eco-fuzzy function is active.

10. Freezer compartment temperature setting

The temperature in the freezer compartment is adjustable. Pressing the button number (9) will enable the freezer compartment temperature to be set at -18, -19, -20, -21, -22, -23 and -24.

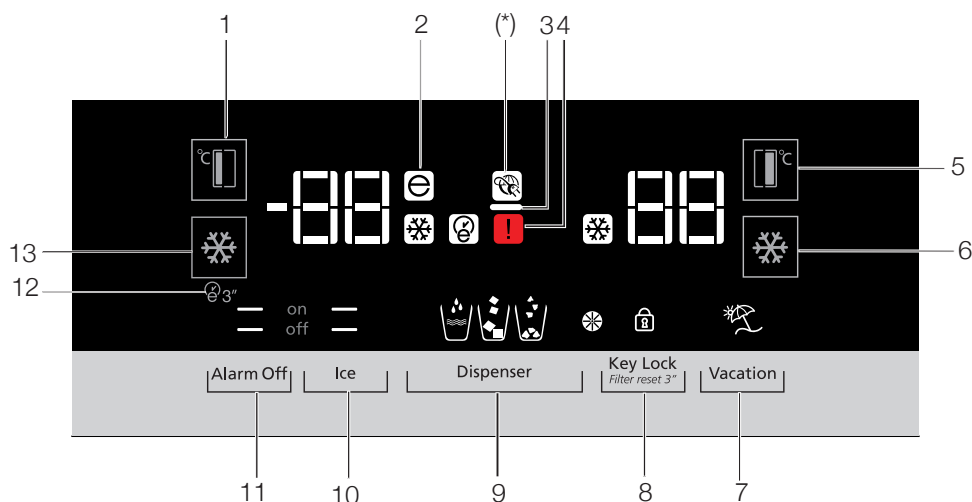
11. Rapid freezing

For rapid freezing, press the button number (10); this will activate the rapid freezing indicator (❄).

When the rapid freezing function is turned on, the rapid freeze indicator will light up and the freezer compartment temperature indicator will display the value -27. Press the Rapid freeze button (❄) again to cancel this function. The Rapid freeze indicator will turn off and return to normal setting.

The rapid freezing function will be automatically cancelled after 24 hours, unless cancelled by the user. To freeze a large amount of fresh food, press the rapid freeze button before placing the food in the freezer compartment.

Using the product



1. Freezer compartment temperature setting
2. Economy mode
3. Energy saving function (display off)s
4. Power failure/High temperature / error warning indicator
5. Cooler compartment temperature setting
6. Rapid cooling
7. Vacation function
8. Keypad lock / filter replacing alert cancellation
9. Water, fragmented ice, ice cubes selection
10. Ice making on/off
11. Alarm off warning
12. Autoeco
13. Rapid freezing



***Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

Using the product

1. Freezer compartment temperature setting

Pressing the button () number (1) will enable the freezer compartment temperature to be set at -18,-19,-20,-21,-22,-23,-24,-18...

2. Economy mode

Indicates the refrigerator is running on energy-saving mode. This indicator will be active when the freezer compartment temperature is set at -18 or the energy-saving cooling is engaged by eco-extra function. (ECO)

3. Energy saving function (display off)

If the product doors are kept closed for a long time energy saving function is automatically activated and energy saving symbol is illuminated. When energy saving function is activated, all symbols on the display other than energy saving symbol will turn off. When the Energy Saving function is activated, if any button is pressed or the door is opened, energy saving function will be canceled and the symbols on display will return to normal. Energy saving function is activated during delivery from factory and cannot be canceled.

4. Power failure/High temperature / error warning indicator

This indicator illuminates during power failure, high temperature failures and error warnings. During sustained power failures, the highest temperature that the freezer compartment reaches will flash on the digital display. After checking the food located in the freezer compartment press the alarm off button to clear the warning.

Please refer to "remedies advised for troubleshooting" section on your manual if you observe that this indicator is illuminated.

5. Cooler compartment temperature setting

After pressing the button () number (4), the cooler compartment temperature can be set to 8,7,6,5,4,3,2.. respectively.

6. Rapid cooling

For rapid cooling, press the button number (5); this will activate the rapid cooling indicator (.

Press this button again to deactivate this function.

Use this function when placing fresh foods into the cooler compartment or to rapidly cool the food items. When this function is activated, the refrigerator will be engaged for 1 hour.

7. Vacation function

When the Vacation function () is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.

Press the vacation function button again to cancel this function. ()

8. Keypad lock / Keypad lock / filter replacing alert cancellation

Press keypad lock button () to activate the keypad lock. You may also use this function to prevent changing the refrigerator's temperature settings. The refrigerator's filter must be replaced every 6 months. If you follow the instructions in the section 5.2, the refrigerator will automatically calculate the remaining period and the filter replacing alert indicator () will light up when filter expires.

Press and hold the button () for 3 seconds to turn off the filter alert light.

9. Water, fragmented ice, ice cubes selection

Navigate the water () , ice cube () and fragmented ice () selections using the button number 8. The active indicator will remain lit.

10. Ice making on/off

Press the button () number (9) to cancel (off —) or activate (on —) ice-making.

11. Alarm off warning

In case of power failure/high temperature alarm, after checking the food located in the freezer compartment press the alarm off button to clear the warning.

Using the product

12. Autoeco

Press the auto eco button (E3), number (11), for 3 seconds to activate this function. If the door remains closed for a long time when this function is activated, the cooler section will switch to economic mode. Press the button again to deactivate this function.

The indicator will light up after 6 hours when the auto eco function is active. (E)

13. Rapid freezing

Press the button (X) number (12) for rapid freezing. Press the button again to deactivate the function.

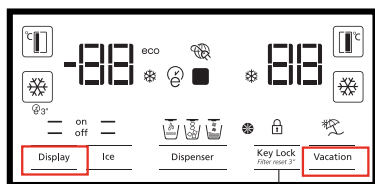
Using the product

5.2. Activating water filter change warning

(For products connected to the mains water line and equipped with filter)

Water filter change warning is activated as follows:

1. Within 60 seconds after switching on the refrigerator, press and hold the Display and Vacation buttons for 3 seconds.

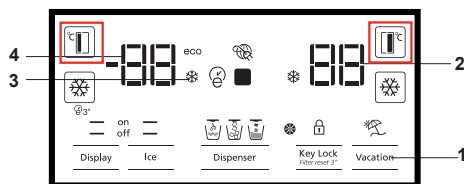


A

2. Then enter 1-4-5-3 as password.

Confirming the entered password

Selecting the password numbers



Enter 1-4-5-3 as follows:

Press FF set button for once.

Press FRZ set button for once.

Press FF set button for 4 times.

Press FRZ set button for once.

Press FF set button for 5 times.

Press FRZ set button for once.

Press FF set button for 3 times.

Press FRZ set button for once.

If the password is entered correctly, buzzer will sound shortly and Filter Change Warning indicator will turn on. Automatic filter usage time calculation is not enabled ex factory.

It must be enabled in products equipped with a filter.

The refrigerator will give filter change warning with 6-month intervals automatically.

If the same procedure is repeated when the automatic filter usage time calculation is enabled, then the function will be canceled.

Using the product

5.3. Using the water fountain (for certain models)



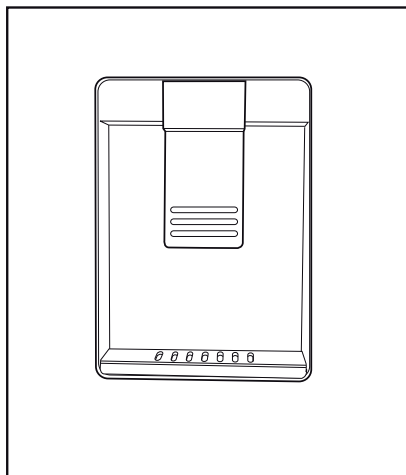
The first few glasses of water taken from the fountain will normally be warm.



If the water fountain is not used for a long time, dispose of the first few glasses of water to get clean water.

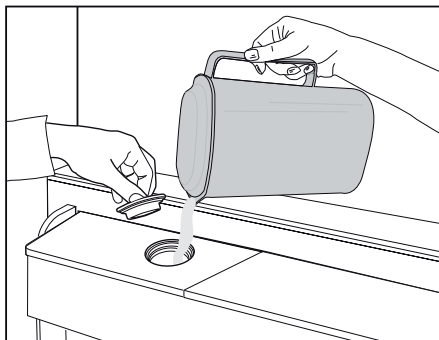
You must wait approximately 12 hours to get cold water after first operating.

Use the display to select the water option, then pull the trigger to get water. Remove the glass shortly after pulling the trigger.



5.4. Filling the fountain water tank

Open the water tank's lid, as shown in the figure. Fill in pure and clean drinking water. Close the lid.



Using the product

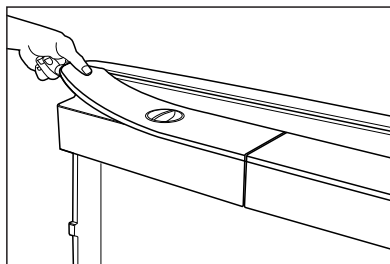
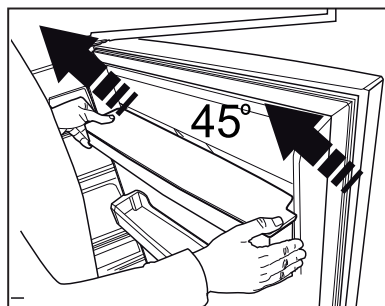
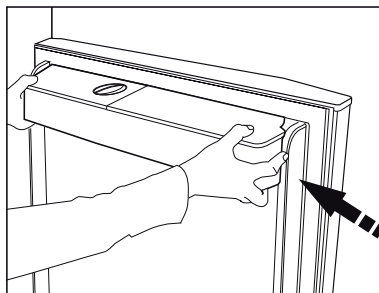
5.5. Cleaning the water tank

Remove the water filling reservoir inside the door shelf.

Detach by holding both sides of the door shelf.

Hold both sides of the water tank and remove at 45° angle.

Remove and clean the water tank lid.



Do not fill the water tank with fruit juice, fizzy beverages, alcoholic beverages or any other liquids incompatible for use in the water fountain. Using such liquids will cause malfunction and irreparable damage in the water fountain. Using the fountain in this way is not within the scope of warranty. Such certain chemicals and additives in the beverages / liquids may cause material damage to the water tank.



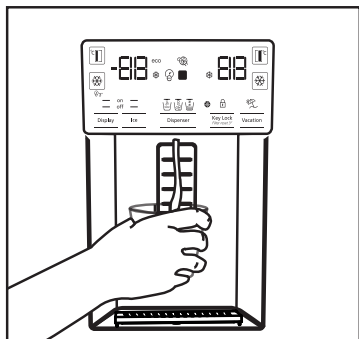
The water tank and water fountain components cannot be washed with dishwashers.

Using the product

5.6. Taking ice / water

(Optional)

To take water (☺) / ice cube (☺) / fragmented ice (☺), use the display to select the respective option. Take water/ice by pushing the trigger on the water fountain forward. When switching between ice cube (☺) / fragmented ice (☺) options, the previous ice type may be discharged a few more times.

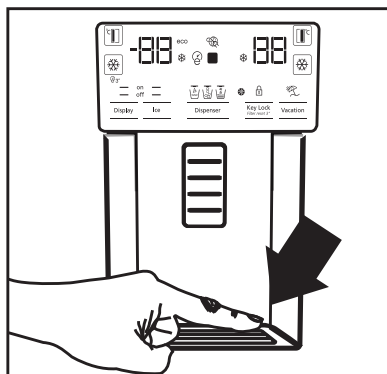


- The water may be cloudy during first use of the filter; do not consume the first 10 glasses of water.
- You must wait approximately 12 hours to get cold water after first installation.
- The product's water system is designed for clean water only. Do not use any other beverages.
- It is recommended to disconnect the water supply if the product will not be used for long periods during vacation etc.
- If the water fountain is not used for a long time, the first 1-2 glasses of water received may be warm.

5.7. Drip tray

(optional)

The water dripping from the water fountain accumulates on the drip tray; no water drainage is available. Pull the drip tray out or push on the edges to remove the tray. You may then discharge the water inside the drip tray.



WARNING: The product's water system should be connected to cold water line only. Do not connect to hot water line.

- The product may not discharge water during first operation. This is caused by the air in the system. The air in the system must be discharged. To do this, push the water fountain trigger for 1-2 minutes until the fountain discharges water. The initial water flow may be irregular. The water will flow normally once the air in the system is discharged.

Using the product

5.8. Zero degree compartment

(Optional)

Use this compartment to keep delicatessen at lower temperatures or meat products for immediate consumption. Do not place fruits and vegetables in this compartment. You can expand the product's internal volume by removing any of the zero degree compartments. To remove the compartment, simply pull forth, lift up and pull out.

5.9. Vegetable bin

The refrigerator's vegetable bin is designed to keep vegetables fresh by preserving humidity. For this purpose, the overall cold air circulation is intensified in the vegetable bin. Keep fruits and vegetables in this compartment. Keep the green-leaved vegetables and fruits separately to prolong their life.

5.10. Blue light

(Optional)

The product's vegetable bins comprise blue light. The vegetables in the bin will continue photosynthesize under the blue light's wavelength effect and remain live and fresh.

5.11. Ionizer

(Optional)

The ionizer system in the cooler compartment's air duct serves to ionize the air. The negative ion emissions will eliminate bacteria and other molecules causing odour in the air.

5.12. Minibar

(Optional)

The refrigerator's minibar door shelf can be accessed without opening the door. This will allow you to easily take frequently consumed food and beverages from the refrigerator. To open the minibar cover, push with your hand and pull towards yourself.



WARNING: Do not sit, hang or place heavy objects on the minibar cover. This may damage the product or cause you to be injured.

To close this compartment, simply push forward from the upper section of the cover.

5.13. Odour filter

(optional)

The odour filter in the cooler compartment's air duct will prevent undesirable odour formation.

Using the product

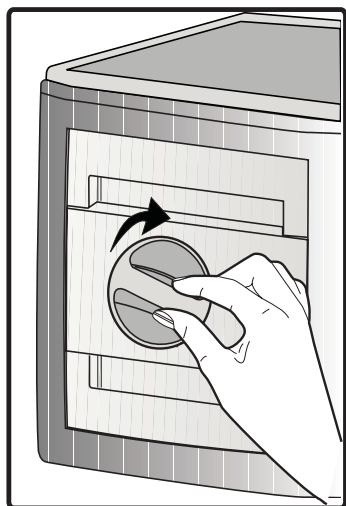
5.14. Icematic and ice storage box (Optional)

Fill the icematic with water and put in place. The ice will be ready after approximately two hours. Do not remove the icematic to take the ice.

Turn the buttons on the ice chambers right-hand side by 90°; the ice will fall to the ice storage box below. You may then remove the ice storage box and serve the ice.



The ice storage box is intended for storing ice only. Do not fill with water. Doing so will cause it to break.



5.15. Ice-maker (Optional)

Ice maker is located on the upper section of the freezer cover.

Hold the handles on the sides of the ice stock reservoir and move up to remove.

Remove the ice-maker decorative lid by moving up.

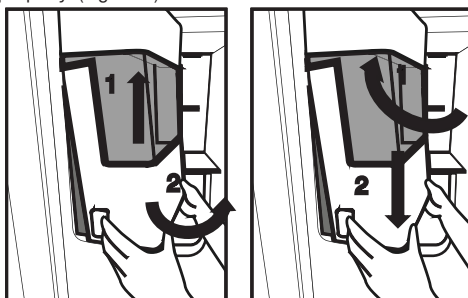
OPERATION

To remove the ice reservoir

Hold the ice stock reservoir from the handles, then move up and pull the ice stock reservoir. (Figure 1)

To reinstall the ice reservoir

Hold the ice stock reservoir from the handles, move up with an angle to fit the sides of the reservoir to their slot and make sure that the ice selector pin is mounted properly. (Figure 2)



Push downwards firmly, until there is no space left between the reservoir and the door plastic. (Figure 2)

If you have difficulty in refitting the reservoir, turn the rotary gear 90° and reinstall it as shown in the figure3. Any sound you hear when the ice drops into the reservoir is a part of normal operation.

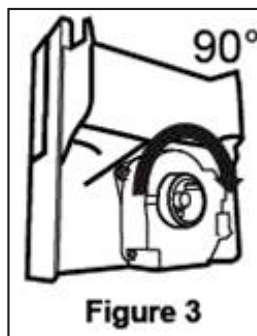


Figure 3

Using the product

When the ice dispenser does not work properly

If you do not remove ice cubes for a long time, they will cause formation of ice chunks. In this case, please remove the ice stock reservoir in accordance with the instructions given above, separate the ice chunks, discard the inseparable ice and put the ice cubes back into the ice stock reservoir. (Figure 4)

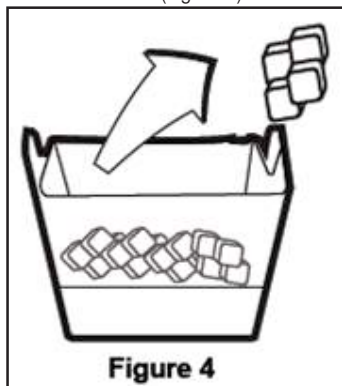


Figure 4

When ice does not come out, check for any ice stuck in the canal and remove it. Regularly check the ice canal to clear the obstacles as shown in the figure 5.

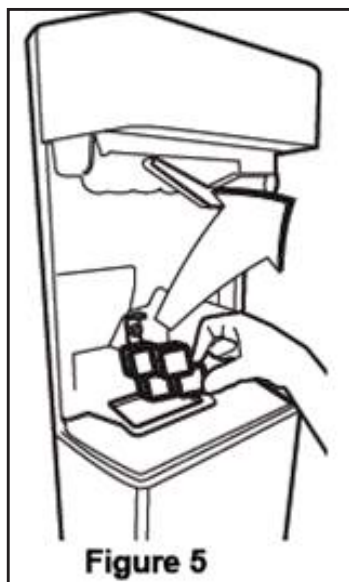


Figure 5

When using your refrigerator for the first time or when not using it for an extended period of time Ice cubes may be small due to air in the pipe after connection, any air will be purged during normal use.

Discard the ice produced for approximately one day since the water pipe may contain the contaminants.

Caution!

Do not insert the hand or any other object into the ice canal and blade since it may damage the parts or hurt the hand.

Do not let the children hang on the ice dispenser or the ice maker since it may cause an injury

To prevent dropping the ice stock reservoir use both hands when removing it.

If you close the door hard, it may cause water spilling over the ice stock reservoir.

Do not dismantle the ice stock reservoir unless it is necessary.

Using the product

5.16.Freezing fresh food

- To preserve food quality, the food items placed in the freezer compartment must be frozen as quickly as possible, use the rapid freezing for this.
- Freezing the food items when fresh will extend the storage time in the freezer compartment.
- Pack the food items in air-tight packs and seal tightly.
- Make sure the food items are packed before putting in the freezer. Use freezer holders, tinfoil and damp-proof paper, plastic bag or similar packaging materials instead of traditional packaging paper.
- Mark each food pack by writing the date on the package before freezing. This will allow you to determine the freshness of each pack every time the freezer is opened. Keep the earlier food items in the front to ensure they are used first.
- Frozen food items must be used immediately after defrosting and should not be frozen again.
- Do not free large quantities of food at once.

5.17.Recommendations for storing frozen foods

The compartment must be set to at least -18°C.

1. Place the food items in the freezer as quickly as possible to avoid defrosting.
2. Before freezing, check the “Expiry Date” on the package to make sure it is not expired.
3. Make sure the food’s packaging is not damaged.

5.18.Deep freezer details

As per the IEC 62552 standards, the freezer must have the capacity to freeze 4,5 kg of food items at -18°C or lower temperatures in 24 hours for each 100 litres of freezer compartment volume. Food items can only be preserved for extended periods at or below temperature of -18°C . You can keep the foods fresh for months (in deep freezer at or below temperatures of 18°C).

The food items to be frozen must not contact the already-frozen food inside to avoid partial defrosting.

Boil the vegetables and filter the water to extend the frozen storage time. Place the food in air-tight packages after filtering and place in the freezer. Bananas, tomatoes, lettuce, celery, boiled eggs, potatoes and similar food items should not be frozen. Freezing these food items will simply reduce the nutritional value and food quality, as well as possible spoiling which is harmful to health.

Freezer Compartment Setting	Cooler Compartment Setting	Descriptions
-18°C	4°C	This is the default, recommended setting.
-20,-22 veya -24°C	4°C	These settings are recommended for ambient temperatures exceeding 30°C.
Rapid Freeze	4°C	Use this to freeze food items in a short time, the product will reset to previous settings when the process is completed.
-18°C or colder	2°C	Use these settings if you believe the cooler compartment is not cold enough due to ambient temperature or frequently opening the door.

Using the product

5.19.Placing the food

Freezer compartment shelves	Various frozen goods including meat, fish, ice cream, vegetables etc.
Cooler compartment shelves	Food items inside pots, capped plate and capped cases, eggs (in capped case)
Cooler compartment door shelves	Small and packed food or beverages
Vegetable bin	Fruits and vegetables
Fresh food compartment	Delicatessen (breakfast food, meat products to be consumed in short notice)

The lamp(s) used in this appliance is not suitable for household room illumination. The intended purpose of this lamp is to assist the user to place foodstuffs in the refrigerator/freezer in a safe and comfortable way.

5.20.Door open alert

(Optional)

An audible alert will be heard if the product's door remains open for 1 minute. The audible alert will stop when the door is closed or any button on the display (if available) is pressed.

5.21.Interior light

Interior light uses a LED type lamp. Contact the authorized service for any problems with this lamp.

6 Maintenance and cleaning

Cleaning the product regularly will prolong its service life.



WARNING: Disconnect the power before cleaning the refrigerator.

- Do not use sharp and abrasive tools, soap, house cleaning materials, detergents, gas, gasoline, varnish and similar substances for cleaning.
- Melt a teaspoonful of carbonate in the water. Moisten a piece of cloth in the water and wring out. Wipe the device with this cloth and dry off thoroughly.
- Take care to keep water away from the lamp's cover and other electrical parts.
- Clean the door using a wet cloth. Remove all items inside to detach the door and chassis shelves. Lift the door shelves up to detach. Clean and dry the shelves, then attach back in place by sliding from above.
- Do not use chloric water or cleaning products on the exterior surface and chrome-coated parts of the product. Chlorine will cause rust on such metallic surfaces.
- Do not use sharp, abrasive tools, soap, household cleaning agents, detergents, kerosene, fuel oil, varnish etc. to prevent removal and deformation of the prints on the plastic part. Use lukewarm water and a soft cloth for cleaning and then wipe it dry.

6.1. Preventing malodour

The product is manufactured free of any odorous materials. However, keeping the food in inappropriate sections and improper cleaning of internal surfaces may lead to malodour.

To avoid this, clean the inside with carbonated water every 15 days.

- Keep the foods in sealed holders. Microorganisms may spread out of unsealed food items and cause malodour.
- Do not keep expired and spoilt foods in the refrigerator.

6.2. Protecting plastic surfaces

Oil spilled on plastic surfaces may damage the surface and must be cleaned immediately with warm water.

7 Troubleshooting

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

The refrigerator is not working.

- The power plug is not fully settled. >>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuses.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).

- The environment is too cold. >>> Do not install the product in environments with temperatures below -5°C.
- The door is opened too frequently >>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.
- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. >>> Set the thermostat to appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

The refrigerator's operating noise is increasing while in use.

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

The refrigerator runs too often or for too long.

- The new product may be larger than the previous one. Larger products will run for longer periods.
- The room temperature may be high. >>> The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. >>> The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. >>> The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. >>> Check that the doors are fully closed.
- The product may be set to temperature too low. >>> Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. >>> Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

The freezer temperature is very low, but the cooler temperature is adequate.

Troubleshooting

- The freezer compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The cooler temperature is very low, but the freezer temperature is adequate.

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. >>> Temperature setting of the cooler compartment has an effect on the temperature in the freezer compartment. Wait until the temperature of relevant parts reach the sufficient level by changing the temperature of cooler or freezer compartments.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently.
- The door may be ajar. >>> Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. >>> This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.

Shaking or noise.

- The ground is not level or durable. >>> If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. >>> Remove any items placed on the product.

The product is making noise of liquid flowing, spraying etc.

- The product's operating principles involve liquid and gas flows. >>> This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently; if open, close the door.
- The door may be ajar. >>> Fully close the door.

There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. >>> The condensation will dissipate when the humidity is reduced.

The interior smells bad.

Troubleshooting

- The product is not cleaned regularly. >>> Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. >>> Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. >>> Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause malodour. Remove any expired or spoilt foods from the product.

The door is not closing.

- Food packages may be blocking the door. >>> Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. >>> Adjust the stands to balance the product.
- The ground is not level or durable. >>> Make sure the ground is level and sufficiently durable to bear the product.

The vegetable bin is jammed.

- The food items may be in contact with the upper section of the drawer. >>> Reorganize the food items in the drawer.



WARNING: If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Do not try to repair the product.