

Frequently Asked Questions

What is a splashback?

A splashback is a panel applied to the wall in your kitchen to protect it from food or water splashes and heat from your hob.

What is an Alloy splashback?

Alloy splashbacks are digitally printed aluminium panels designed specifically to be fire resistant and anti-scratch, so they're completely safe for use behind any hob and sink.

An Alloy splashback is an aluminium composite panel available in different designs. Your Alloy splashback is designed specifically to be fire resistant, so it's completely safe for use behind any hob, where you should never place any flammable items including wood or wallpaper.

Alloy splashbacks are also highly scratch resistant, so there are no worries that you can damage it by accident. Unlike real tiles, Alloy splashbacks don't have grout, so they're easy to clean and unlike glass, they can be easily cut to size in your home without expensive templating or time delay.

Where can I buy Alloy splashbacks?

Alloy splashbacks are available nationwide. Check out our Where to Buy section to find your closest retailer.

Where are Alloy splashbacks made?

Alloy splashbacks are made in the UK.

What is the thickness of an Alloy splashback?

Alloy splashbacks are 4mm thick.

Is Alloy fire resistant?

Yes. Alloy is completely fire resistant and safe for use behind any hob. It has been tested to Euroclass SBI EN1350-1. Please refer to your appliance manufacturer guideline with reference to the distance you should maintain between your hob and the splashback.

How hard and durable is Alloy's patterned surface?

Alloy is very durable and designed to be scratch-resistant to EN 438-2-25 and abrasive resistant to EN 438-2-10, but we recommend treating your Alloy splashback with care: wipe clean with a mild household detergent, and don't scrub with abrasives.

What sizes do Alloy splashbacks come in?

Alloy splashbacks are available in 4 sizes:

- High Rise splashback:
 - 3000x750mm which allows you to fill the wall behind your hob with a continuous design right up to cooker hood, with no joins.
- · Mid Rise splashback:
 - 3000x600mm which are perfect behind sinks.
- Standard Hob panel:
 - 600x800mm for use behind 60cm wide appliances.
- Wide Hob panel:
 - 900x800mm for use behind 90cm wide appliances.

Can I join a hob panel with a 600mm high splashback to provide protection behind a hob?

The most cost effective and visually pleasing way of achieving this coverage is to use a 3000x750mm High Rise splashback, which will cover the space you need without joining two splashbacks together.

Can I order a custom size of Alloy?

You can't order a custom size, but Alloy splashbacks are easy to cut and simple to fit, so you can make your favourite design work for your space.

How can I match Alloy colours to my kitchen?

As Alloy splashbacks feature multiple colours we do not supply RAL or Pantone references. You can order a sample of the product to view the colours or visit a display in a supporting kitchen showroom.

Is a coloured silicone available for use with my Alloy splashback?

Yes. Please check your brochure or consult with your designer for more details.

Can I fit Alloy splashbacks over existing tiles?

Yes. You must ensure the surface is dry, clean, stable and flat before installation. Clean thoroughly and key or scarify the surface first to ensure your adhesive takes hold.

Can I use Alloy for horizontal application?

No. Alloy splashbacks are not suitable for horizontal application.





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Is Alloy a DIY product I can install myself?

Yes. You can install Alloy splashbacks with standard tools and our easy to follow installation guide. You can also watch the Alloy installation guide video on YouTube by searching, "Alloy splashback installation guide."

Where can I find an installer to install my Alloy splashback?

If you prefer not to install your own Alloy splashback, we recommend seeking help from a local well-rated handyperson or kitchen installer. Some Alloy installations require work around electrical sockets; any electrical work must be carried out by a qualified electrician.

How should I store my Alloy splashback before installation?

Alloy splashbacks must be stored in a horizontal, flat, level and enclosed environment. You can store your splashback in its packaging in temperatures between 10°c and 40°c. However, before installation your splashback should be stored for 24 hours at normal room temperature (18°c - 25°c, relative humidity 50-65%).

What is the minimum distance I should put between the Alloy panel and my hob?

Always refer to your appliance manufacturer guidelines for minimum distance between the hob and your Alloy splashback.

How do I install Alloy?

Alloy is easy to cut, fit and adhere if you follow the installation guide. You can also watch the Alloy installation guide video on You-Tube by searching, "Alloy splashback installation guide."

What is the expansion gap allowance on Alloy?

You must allow 1.5mm around every edge of your Alloy splashback to allow for thermal expansion.

How do I cover the raw edge of an Alloy splashback?

You don't have to cover the raw edge of an Alloy splashback, but we do recommend sealing around every edge with silicone once it's adhered to the wall. If you do want to cover the raw edge, you can fit your Alloy splashback with profiles which are available separately in Matt Silver and Anthracite.

How do I attach trim profiles and jointing plates?

Trim profiles and jointing plates come with a length of double sided tape already attached. The tape is to adhere the trim to the panel, not the panel to the wall. You can peel off one side of the tape backer and follow the simple installation instructions to put them in place.

Can I purchase edge profiles in a custom size?

We recommend using edge profiles from the Alloy splashback range, and cutting them to size.

What side of my Alloy splashback do I work on for best practice?

Always place your Alloy splashback with the decorative side face down on a clean, flat surface clear of debris that could scratch or damage the surface

Do I need to earth my Alloy splashback?

No. Your Alloy panel does not need to be earthed. If you are fitting your Alloy splashback around a socket, any work on the socket itself must be carried out by a qualified electrician.

How do I clean my Alloy splashbacks?

You can clean your Alloy splashbacks with your favourite mild household cleaner and a soft, microfibre cloth. It's important that you don't clean your splashback with any abrasive material.

